# From 0 to 15,000

Presented by:

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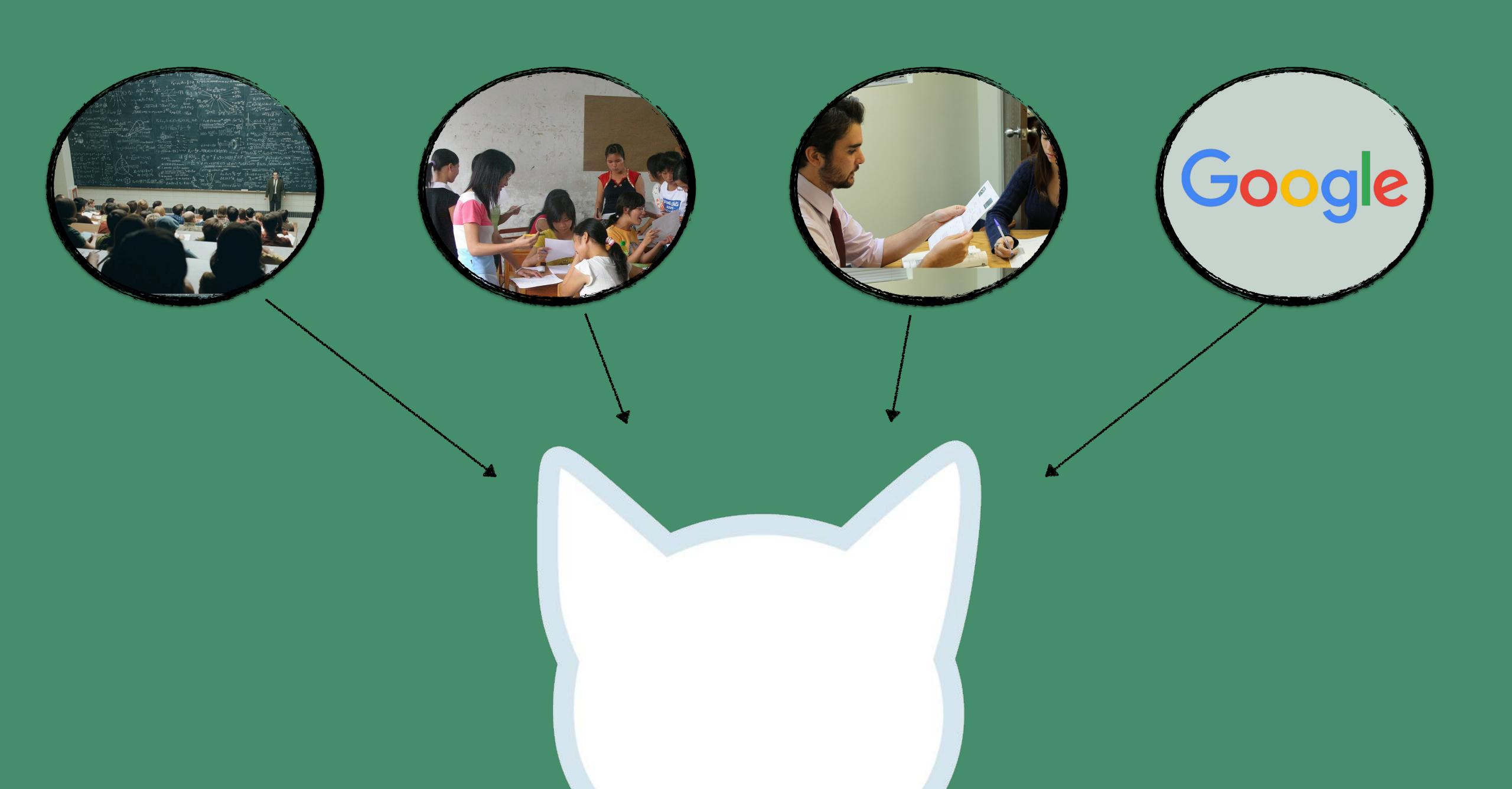










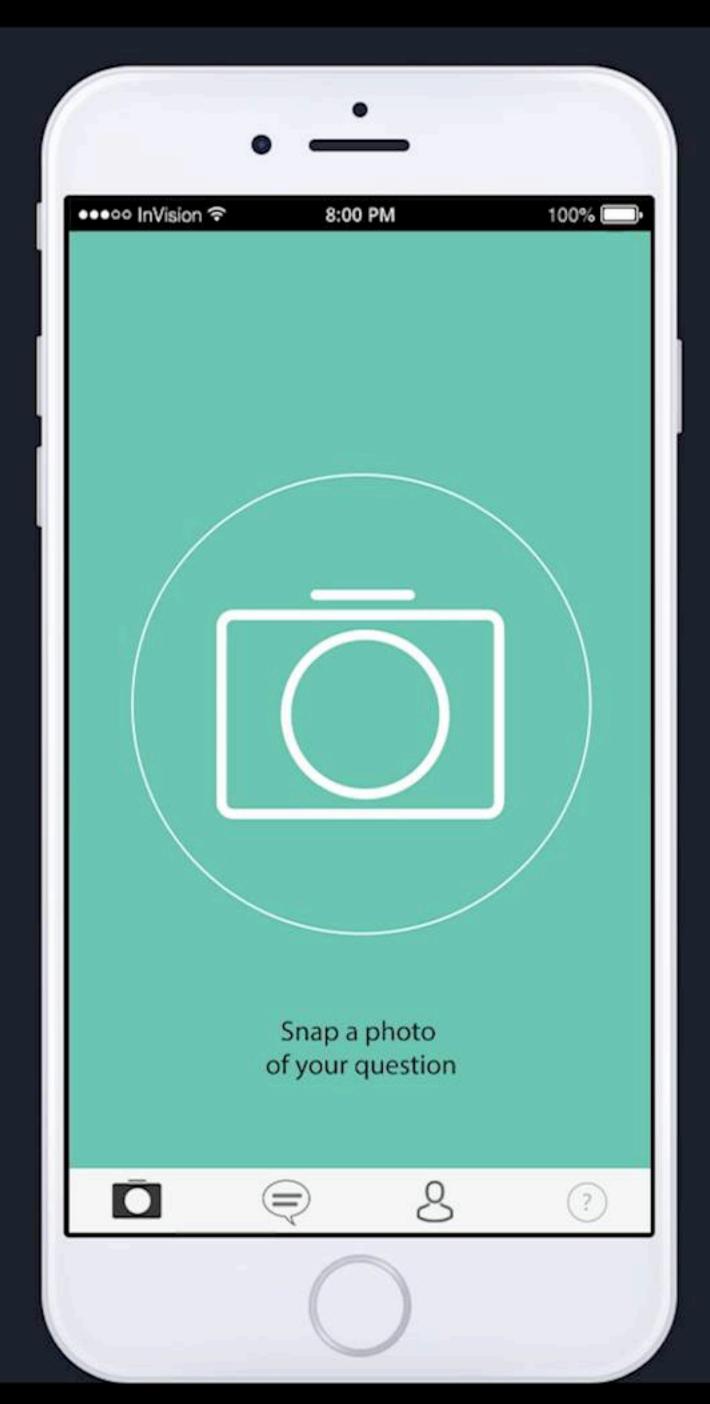


### Miao

is the first academic search engine.

It helps students instantly access relevant learning materials for any question through a simple snap of the phone camera.





B

### Traction thus far

Based on beta iOS application launched in Oct 2016





15,384 signups



60,000 questions asked



>95%

Satisfaction Rate

### Feedback and Reviews



The app is Wonderful. I'm sure it will be a success among students as it has helped me tremendously within this short period of time since I've

downloaded it.



Helpful as heck for JC student.

- Vaibhav Nag



Very useful. Works as good as a free personal Math tutor

- 叶子很生气

- Priscilla Ng

### USER is King

# Engage EARLY



### Idea Validation





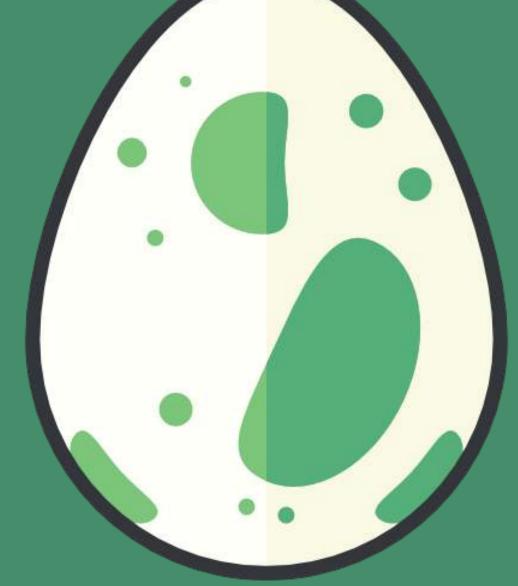
Interview (15)

Survey (72)

### Idea Validation

What is the core service/benefit

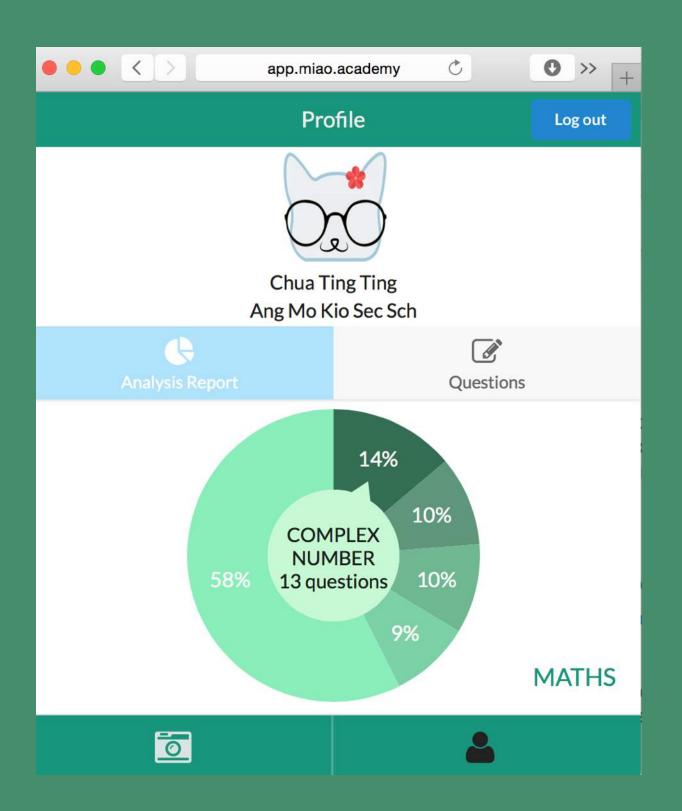
you can bring to your user?



### Hatch



Landing Page (70)



Alpha Product

### Alpha Product ready but no \$\$ for marketing?



Pray



Start on-ground Marketing

### On-Ground Marketing



Went to 12 Junior Colleges



Talked with 800 students

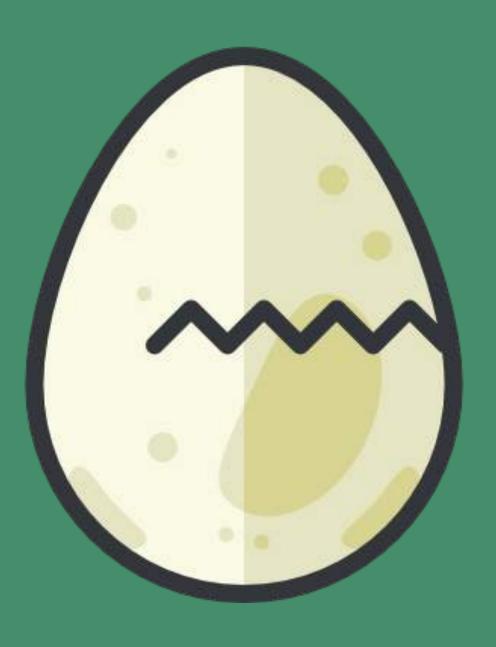


> 550 Signups with Alpha product

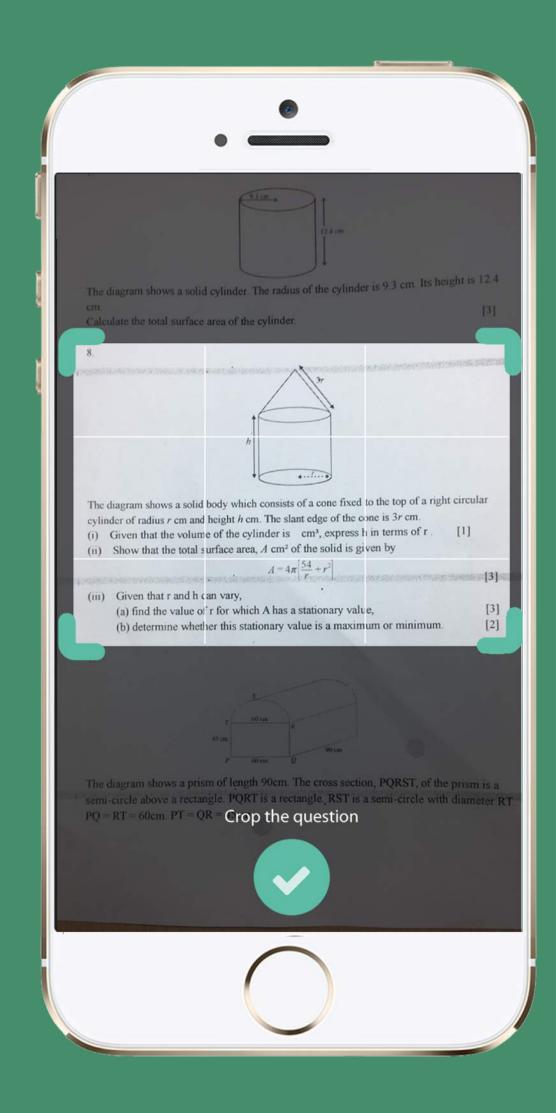
### Hatch: Initial traction

Who is your ideal early user?

Find your **loyal users** from initial traction!



### Beta (finally)



Beta ios App is officially launched in October 2016

### From Offline to Online

- Referral from existing users
- Online Forums/ Facebook Groups
- Parent Groups: Wechat Groups
- Write Articles or blogs to improve SEO

### Tips: Online Marketing



Learn from Competitors: Keywords or tagline



Monitor your data and your competitors'







Don't SPAM free channels - kick-out, negative effect

### Gaining more beta users

Where on the Internet can you find your users?

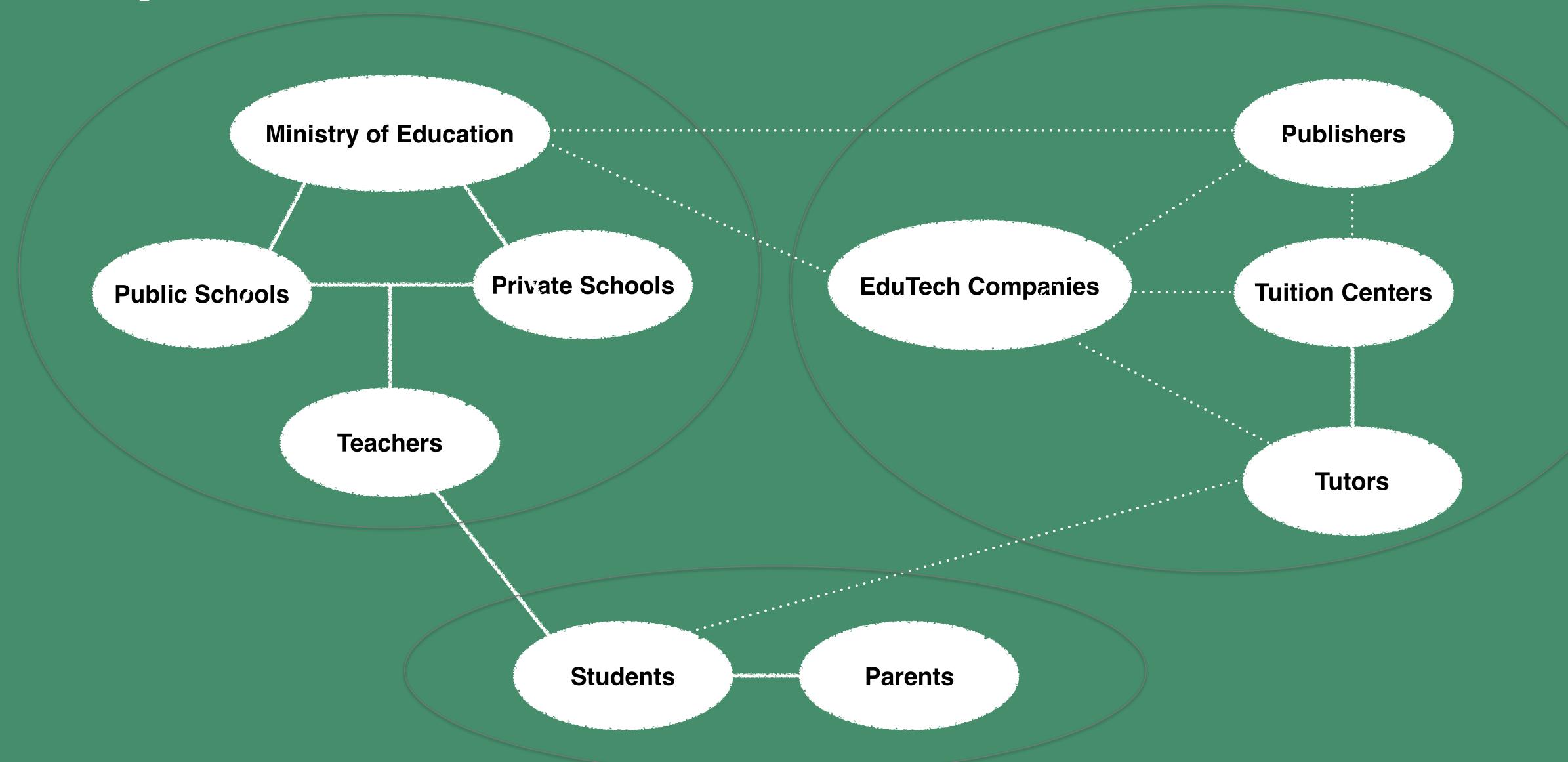
What should I write to them about?



### Define your position within Education System Industry/



### Map of Stakeholders



### Key Points when Engaging with Stakeholders

- Be Patient with Large Organisations
- Schools may not have budget
- Clearly define your end-user
- Stakeholders may have contradicting needs

### Past Events



25 August 2016

Visit by Students from Hwa Chong Institution



10 December 2016

Miao's Live
Demonstration at
Microsoft's We Tech
Care



22 February 2017

"Exploring learning JC
Math with Snap &
Search Technologies"
at eduLab@AST, host
by Education
Technology Division,
MOE



9 March 2017

Talk by Betty on the topic of "Artificial Intelligence in Education" at the 17th Singapore Science and Engineering Fair.

## Some NOISE

### Featured in

### Apps help with homework or tuition

Miao

**How it works:** Students snap images of their maths questions (the app currently covers the A-level curriculum). The natural language processing algorithms on the app's backend will turn up related information or similar practice questions as learning aids for students.

Cost: Free

### THE STRAITS TIMES

### Helping retail investors gain an edge

For Betty Zhou, the motivation to build her app was also for an investment, but of a different kind - helping children to invest in their education. Ms Zhou left her job as a private banker to build an app that provides students with a more efficient way to solve maths problems.

Students can send a picture of their maths problems to the app, called Miao Academy, which will, through natural language processing, help provide solutions to the problems.

THE BUSINESS TIMES

### BUSINESS (/NEWS/BUSINESS)

Tech start-ups cram into Singapore's education sector eyeing a slice of Singapore's education sector with apps that offer automated homework assistance and the use of

By Tang See Kit (/action/news/storiesby/storiesby/storiesby/storiesby/storiesby/storiesby/storiesby/do?sortBy=latest&bylineId=5144&pageNum=0) Posted 28 Feb 2017 09:07 Updated 28 Feb 2017 20:37



### Is Singapore the next frontier for edtech?

### Shifting from textbook learning

However, to embrace innovation in this space and truly benefit from it, there has to be an attitude shift towards the cultivation of adaptive learning.

To keep up with change, the next generation of Singapore youth needs to develop an ability to identify issues by asking the right questions, the flexibility to acquire skills, and implement solutions to tackle problems.

By shifting away from traditional classrooms and pure textbook learning, the next generation will have more opportunities to develop soft skills, adapt to change, and create innovative solutions.

Take Miao for example. Miao was founded by fresh graduates who saw the de student learning.

The app allows students to look up their questions by snapping a photo with pest solutions and similar questions for practice. Their algorithm combines mare components of artificial intelligence.



### Awards



Silver Award for Best Innovative Start-up at the Singapore Infocomm Technology Federation (SiTF) 2016



Merit Award for Start-up category at 16th Asia Pacific ICT Alliance (APICTA) Awards





### Key Notes

- Awards bring you credibility
- Press Features are traffic boosters but may
  - also be a product killer.
- Mever oversell in media.



